

# HOWARD COUNTY POLICE DEPARTMENT

**The Howard County Police Department is Currently Seeking Ambitious Men and Women for the Position of Emergency Communications Operator.**

**START DATE-TBA**

**Testing Date**

July 7, 2009  
July 8, 2009

**Time**

6:00 p.m.  
6:00 p.m.

**Tests Administered**

Written Only  
Written Only

**Location\***

Police Training Center  
Police Training Center

## STARTING SALARY \$33,987

Howard County Government will be conducting a video/written test for the position of Emergency Communications Operator (9-1-1 Dispatcher). Essential duties include taking emergency calls and dispatching Police and Fire (EMS). All positions will work the following shift: **two days 7AM to 7PM; two days 7PM to 7AM; 4 days off.**

***To be considered for Employment, You Must Meet the Following Standards:***

- Must possess a high school diploma or GED
- Must possess a clear criminal record
- Type a minimum of 25 wpm
- Customer Service and Computer Experience is desirable.

Testing takes approximately 2 hours. ***A valid photo I.D. is required at the test site.*** There will be no advance registration. Admission to the test will be on a first-come, first seated basis. Each session can accommodate a **maximum of 130 candidates.**

**Testing will begin when the session is full or at the designated time, whichever is earlier.**

Written scores are valid for **one year** from date taken.  
Successful candidates must satisfactorily complete the following:

- ! pass all portions of the test
- ! keyboarding test at 25 wpm
- ! 3 hour observation of the 9-1-1 Dispatch Center
- ! panel interview
- ! background investigation
- ! psychological screening
- ! pre-placement physical

FOR MORE INFORMATION, CALL THE HOWARD COUNTY PERSONNEL OFFICE AT  
(410) 313-2033

**NO ONE WILL BE ALLOWED TO TEST WITHOUT A VALID PHOTO I.D.**

**\*Testing Locations**

Police Training Center  
2200 Scott Wheeler Dr  
Marriottsville, Md 21104

HCPD IS AN  
ACCREDITED AND  
EEO AGENCY  
Rev. 6/09



# Who Do You Want To Be?